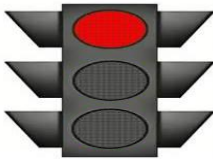
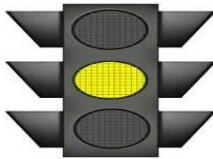
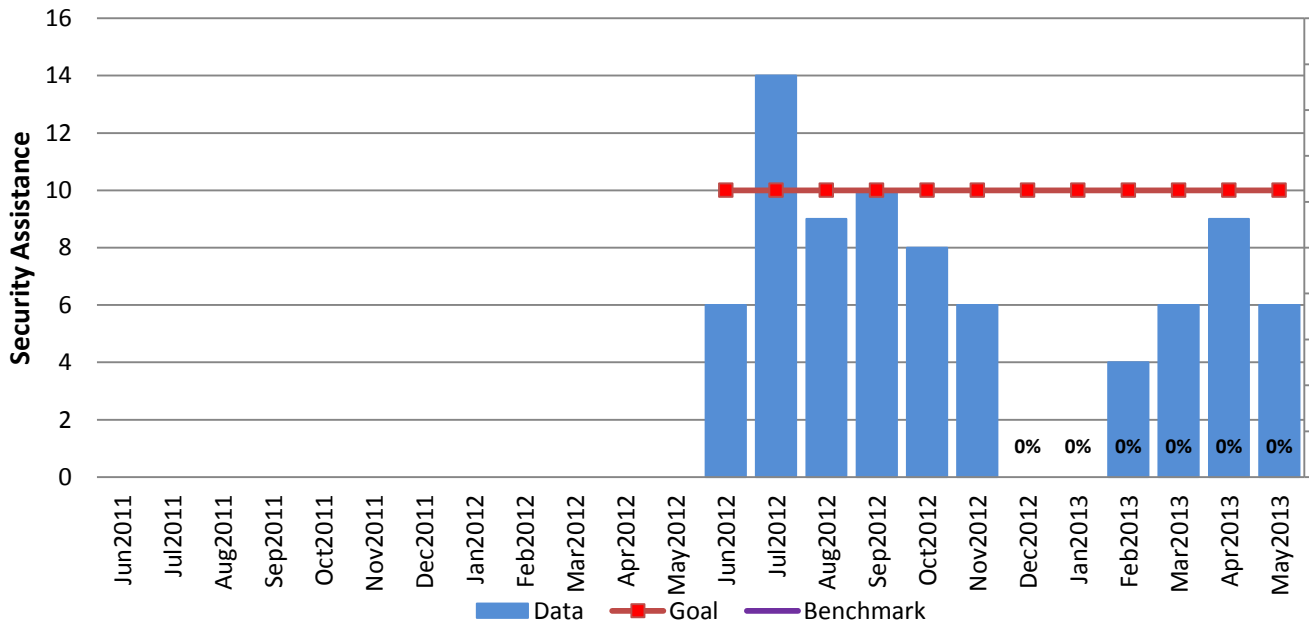


Security Assistance at PARC Facilities
Parking Authority of River City (PARC)
6/28/2013

Measurement method		Why measure?		What is our goal?	
The total number of requests received for security assistance such as jump starts, tire charges, and escorts		Quantify the numbers of citizens who are aware we offer the services and request assistance		Provide 10 security assistances or more each month	
How are we doing?					
Jun2012-May2013 12 Month Goal	Jun2012-May2013 12 Month Actual		May2013 Goal	May2013 Actual	
120	78		10	6	
Security Assistance	Security Assistance		Security Assistance	Security Assistance	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

Security Assistance at PARC Facilities



LOUISVILLE METRO
**OFFICE OF
PERFORMANCE
IMPROVEMENT**

